

SOUTHERN AFRICAN DEVELOPMENT COMMUNITY

File ref. no.: 18/3/7/1 C

2019-09-19

SADC-RTGS OPERATIONAL NOTICE: 010/2019

SADC-RTGS DISASTER RECOVERY (DR) TESTING - 12 OCTOBER 2019

SADC-RTGS OPERATIONAL NOTICE: 014/2018 dated 2018/11/30 has reference. The third SADC-RTGS Disaster Recovery (DR) test for 2019 is scheduled for Saturday 2019/10/12 at 12h00.

The SADC-RTGS Operator would like to invite your institution to participate in this coming SADC-RTGS DR testing exercise.

The SADC-RTGS Customer Support Centre (CSC) therefore requires the following information in order to commence with the arrangement for the DR test:

- 1) The environment in which testing will be conducted from your side (i.e. Production or DR site)
- 2) The contact details of the persons (Business and Technical) that will be conducting the test:

BUSINESS

Name:

Office Number:

Home Number:

Cell Number:

Email Address:

TECHNICAL

Name:

Office Number:

Home Number:

Cell Number:

Email Address:

Please forward the details as soon as possible, or not later than 2019/09/27 in order to enable the SADC-RTGS Operator to finalise arrangements as mentioned above.

The DR test pack will be distributed by 2019/10/04 to the participants that have confirmed their participation in the exercise.

Any queries in this regard can be directed to the SADC-RTGS Customer Support Centre at +27 12 313 4622 or via e-mail: SADC-RTGS-CSC@resbank.co.za

Tel +27 12 3133911 370 Helen Joseph Street PO Box 427 Pretoria 0001 South Africa Fax +27 12 3133197 www.reservebank.co.za Pretoria 0002 0861 12 7272

Yours sincerely,



Magedi-Titus Thokwane SADC-RTGS OPERATIONS SOUTH AFRICAN RESERVE BANK

SADC-RTGS Customer Support Centre
Telephone No +27 12 313 4622 / Email address SADC-RTGS-CSC@resbank.co.za